



Cancellation Policy

Cancellation Policy:

Product cancellations will be accepted once the following conditions are met:

- The cancellation occurs within THREE BUSINESS DAYS from the order date, IF the order has not yet been PROCESSED for shipping (shipping process can occur within 2 hours of order placement). Qualified refund payments will be refunded within 20 business days of approval date without penalty or obligation. All refunds may be subject to restocking fees.
- Signature HomeStyles Customer Care has been notified with 3 business days by Customer or Representative to cancel the requested transaction(s). Customer Care can be reached at 630-762-1700x9 or via email at SHSservice@designsbyshs.com